



North East & Yorkshire Youth Sailing Association

Payment, Cancellation & Refunds Policy

Payment

Full payment for the event must be received by NEYYSA prior to the sailor participating in the event. If a sailor has not paid the full entry fee, they will not be allowed to launch.

In exceptional personal circumstances NEYYSA may waive fees, or arrange a payment plan for an individual sailor subject to private arrangements between NEYYSA and the sailor.

Please contact NEYYSA if you require financial assistance to participate in events, requests will be dealt with under strict confidence and without prejudice.

Cancellation

NEYYSA may cancel the event at its absolute discretion no later than 21:00hrs the night before the event.

Sailors may cancel their entry up to 14 days before the advertised event start time and receive a full refund of the entry fee.

Cancellation by the sailor up to 7 days before the advertised event start will result in loss of 50% of the event fee.

Cancellation of the entry by the sailor less than 7 days before the advertised event start time will result in loss of 100% of the event fee.

If an event is over-subscribed and NEYYSA fills the cancelled place, a full or part refund may be provided, subject to administration costs.

Refunds

In the event of cancellation by the organisers prior to 21:00hrs the night before the event, sailors will be entitled to a refund, less any costs already incurred. Alternatively, sailors may transfer the event value towards entry & participation at another NEYYSA event rather than receiving a refund.

In the event of an event not taking to the water once sailors and the event team are on site with event equipment prepared for launch, no refund or transfer to an alternative event will be offered by NEYYSA.

Refunds will be made via the method of payment received. For example, payments made via credit card will be refunded to the credit card.